

New Hauler Information



Effective Monday, July 1, 2024, Republic Services will be your new recycling and waste provider.

YOUR SERVICE DAYS ARE:

TRASH – Tuesday or Thursday. Detailed days to come

RECYCLING – Every-Other-Thursday starting on July 11

Details for service days will be coming shortly through multiple communications using paper, social media, website, etc.



Holiday Collection Service Schedule

There are six holidays that Republic Services observes: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If a holiday falls on a weekday, all services on that day and the rest of that week will be delayed by one day. If the holiday falls on a weekend, there is no delay in services.

Proper Cart Placement



© 2024 Republic Services, Inc.



451 Conway Ct.
Lexington, KY 40511



Wilmore, KY

Residential Service Guide

For recycling and trash collection

859.263.2000
RepublicServices.com



Sustainability in Action

Bulk Pickup

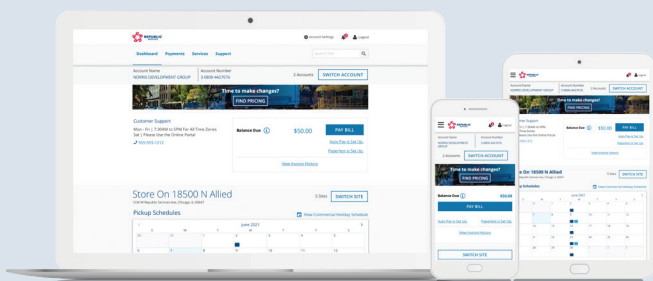
Residents are allowed one bulk item per week. Items must be called in and scheduled in advance. Appliances and white goods are acceptable.



Recycling and waste never stop. Neither do we.

With a Republic Services online account, you'll get help wherever and whenever you need us. The best part?

- ▶ **Safe and secure login:** Protecting your personal information is our utmost priority. Our online account platform utilizes industry-leading security measures, ensuring that your data remains confidential, and your login experience is worry-free.
- ▶ **Environmental responsibility:** We are committed to minimizing our impact on the environment. Receive communication from Republic Services such as holiday reminders, weather, traffic, and other possible delays by joining us. Join us online! Enroll today at RepublicServices.com/Account/Signup.



IMPORTANT - Please sign up for this service after services have begun. Customers need to sign up initially from a browser and be sure to check the box that your services are billed by a municipality.

Recycling and Trash Service

Recycling collection is every-other-week and trash collection is once a week for **all single-family homes, duplexes, condominiums and 4- and 6-unit buildings**. Please place carts curbside on collection day no later than 6 a.m. to ensure service.

A 95-gallon trash cart* is included with your service at no additional charge. Recycling is an additional charge of \$5/month for biweekly service with one 95-gallon cart.

Trash must be bagged and contained inside your cart. Recycling should be loose in the cart, and all recycling should be empty, clean and dry. Bags or boxes lying outside of your cart will not be serviced.

Trash carts are for common household waste and trash. Do not use them for batteries, building/construction materials, car parts, paint, recyclable items, tires, yard waste/compost (such as sod, dirt, rocks) or bulk items such as furniture, bike parts, etc.

Note: recycling and trash materials are limited to carts provided by Republic Services only. Filled carts should not weigh more than 60 pounds.

Interested in recycling or a second trash container? Please email wilmore@republicservices.com or call **859.263.2000**. Customer Service is available M-F, 7am - 5pm.

***Customers will continue to use the trash containers provided by the city. Over time, they will be replaced with the blue Republic Services container.**



Pricing for Recycling and Trash Services

Trash cost per month for the first year of our 4-year contract:

▶ **\$17.42/month**

Recycling (optional service), cost per month:

▶ **\$5/month**

The City of Wilmore will continue to handle the billing. Senior Citizens, 65 and over, are eligible for a 20% discount. If not already receiving the discount, it must be requested through the city.

Additional cart rental is \$5/month. There is no delivery or removal fee.

Assistance needed stop

If you are disabled and cannot place your cart at the curb for service, you may request assistance. The driver will retrieve your cart from the front or side of your home (it must be visible from curb), service it and return it to the original location.

There is no additional charge for this service. Please call Customer Service at **859.263.2000** to set up this service.

All questions regarding recycling and trash services should be directed to Republic Services via the website or through the app, or by contacting customer service.

Did you know approximately 75% of household trash is recyclable?

The following items are perfect for recycling and will reduce the volume of trash your household generates.

PAPER & CARDBOARD



Do not bag your recyclable materials. Place them loose inside your recycling cart with the lid closed.

METAL/TIN CANS



Please make sure your recyclables are empty, clean and dry before placing them in your recycling cart. This reduces the amount of contamination at the recycling centers.

PLASTIC, GLASS & CARTONS



If you are unsure about recycling an item, remember: **When in doubt, throw it out.**

Visit RecyclingSimplified.com for more information on recycling.

Frequently Asked Questions

When is the last service with my current hauler?

The last service day with your current hauler is your service day no later than the week of July 1.

What happens if my Republic Service carts are damaged and/or broken?

Contact Republic Services to report the need for a cart exchange. Exchanges due to normal wear and tear are free. Cart damage due to negligence from a resident could result in costs toward a replacement cart. Republic Services is not responsible for damage to personal containers. Exchanges due to the fault of the customer are \$15/cart.

What if I have a medical condition that prevents me from getting carts to and from the curb?

Contact Republic Services at **859.263.2000** to receive assistance. Republic Services will instruct the resident on how to proceed.

Can I use my personal carts for recycling and/or trash collection?

No. Due to the trucks used to service your city, recycling and trash can only be collected in carts provided.

In the event of a missed collection, what do I do?

Residents can call Republic Services at **859.263.2000** or contact us via our app to report the missed collection.