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## Notice to Wilmore Water Customers

July 2025

### Water Meter Upgrade Program – What You Need to Know

Dear Wilmore Utility Customer,

As part of our commitment to providing reliable, accurate, and efficient service, Wilmore Utilities has implemented a **Water Meter Upgrade Program** throughout our community. Many of the water meters currently in use have been in service for **15 years or more**, and like any mechanical equipment, they can become less accurate over time.

### Why We're Upgrading

- Older meters may **under-record water usage**.
- New, high-accuracy meters help ensure **fair and consistent billing** for all customers.
- These upgraded meters require **less manual servicing** and support **faster leak detection**, helping us respond to issues more quickly.

### What You Can Expect

- There is **no cost to you** for the meter replacement.
- Most installations will take **less than 30 minutes**.
- Water service may be **briefly interrupted** during the upgrade.
- Because the new meter will measure water use more precisely, **you may notice a change in your bill**, particularly if your old meter was under-reporting usage.

We appreciate your patience and cooperation as we complete this important system improvement. If you have any questions or would like more information, please contact **Wilmore City Hall** at 859-858-4411 or email [dback@wilmore.org](mailto:dback@wilmore.org).

Thank you for being a valued part of our community.

Sincerely,  
**Wilmore Utilities**

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